**The SOURCE's Response to COVID-19**

Due to COVID-19, The SOURCE's physical office will be closed until further notice. Please check our [website](#) for updates. The SOURCE will suspend all site visits, classes and off-site meetings until further notice. Our staff is able to provide phone and virtual appointments Monday-Friday 8 a.m. - 4:30 p.m. If necessary, we are also available outside of these hours. We can be reached by calling or texting 616-452-5295 or by emailing [info@grsource.org](mailto:info@grsource.org).

*We are here to support you during this time.* If you are experiencing unemployment, need access to food, need help getting mental or physical healthcare, or have any other concerns, please reach out to The SOURCE. Have a need that is not listed here? Please reach out so we can connect you to resources.

[Click here to contact us.](#)

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**MDHHS Releases Epidemic Order**

On October 29th, the Michigan Department of Health and Human Services released an updated Epidemic Order with limits on gatherings at residential and non-residential venues. As the holidays draw closer, MDHHS asks that you keep in mind that gatherings in your home cannot exceed 10 people indoors or 100 people outdoors. There will also be capacity limits at restaurants and other businesses. The mask
mandate is still in place.
If you have questions, MDHHS encourages you to email them at COVID19@michigan.gov or go to Michigan.gov/Coronavirus.

Local Preschools Enrolling Three-Year-Olds
The world is moving fast! We want to help you spot the scam by recognizing scammers' sneaky tricks that thousands of people fall for every day. Below are some quick tips from Lake Michigan Credit Union on how to spot fraudulent emails, text and calls from scammers pretending to be from your bank or credit union.

- **Fraud Alert**: You receive a call saying your card ending in 4568 has been deactivated. Reply immediately with your pin to reactivate your card.
  
  **LMCU will never ask for your PIN.**

- **Fraud Alert**: A caller encourages you to purchase gift cards from various stores for personal use.
  
  **LMCU will never ask you to purchase gift cards.**

- **Fraud Alert**: You receive a text or email asking you to verify your account password.
  
  **LMCU will never ask for your account password.**

Remember, this applies to all banks and credit unions, not just LMCU!

Toys for Tots Registration is Open
Since 1947, Toys for Tots has been helping bring the joy of Christmas to thousands of homes across the United States. To register your family and request toys, follow the link below. Applications close on
Featured Story

An employee approached a Resource Navigator at The SOURCE on a site visit. The employee felt overwhelmed because their paycheck was being garnished. They did not know where the garnishment was from and how much they owed. The Resource Navigator gave the employee the information needed to connect with payroll to get copies of the garnishment. Once the employee received the garnishment paperwork from payroll, they sat down and identified that it was a defaulted student loan. They worked together to find out how to get the loan out of default, filled out the paperwork, and sent it to the student loan department. During the process, the employee’s car started having issues. The employee was barely able to keep up on their bills, and the unexpected car expense added to their frustration. The cost of the auto repair was over $600.

With funding available through West MI Works, The Resource Navigator asked for $500 in supportive funds for the employee. The employee was approved for funds, and was able to get the rest of the money to pay the remaining balance. During this time the employee heard back from the student loan department and they agreed on working with them to reinstate the loan. The employee has a payment plan set up, and by the New Year will have the student loan out of default. The employee felt relieved that there was an end in sight with their garnishment, and they can begin to work on new savings goals.

Community Resources

New resources are added to this list each month. New resources will be displayed in bold text with a star. ⭐

Economic Resources
- DTE Low Income Program (dteenergy.com)
- How to File for Unemployment (hwmuw.org)
- MiMortgage Relief Partnership (michigan.gov)
- Kent County Relief Fund (kentcountyrelief.com)
- Consumers Energy Assistance Policies and Programs during COVID-19 (rightplace.org)
- Utility Assistance (accesskent.org)

Board of Directors

The Source’s Governing Board of Directors is comprised of leaders from our partner companies.

Executive Committee

Lisa Gavranovic, Vice Chair
Zeeland Lumber & Supply
How families in need can apply for two months of free internet from Comcast (internetessentials.com)

Food
Emergency Food Access Sites in Kent County (helpkent.org)
Food Pantries (accessofwestmichigan.org)
County-Wide Grab-and-Go School Meal Sites (hwmuw.org)
GRPS Grab-and-Go Meal Sites (GRPS.org)
Mobile Food Pantries (feedingwm.org)
MDHHS Food Assistance Programs (michigan.gov)
More Food Access Information (wzzm13.com)

Health Information
Centers for Disease Control and Prevention (cdc.gov)
Kent Health Department (accesskent.org)
Spectrum Health (spectrumhealth.org)
Online Risk Assessment (beaumont.org)
Sen. Gary Peters: Trusted Resources for Preventing the Spread of Coronavirus (senate.gov)
COVID-19 Health Updates in Spanish (hispanic-center.org)
Mental Health and Coping with Coronavirus (sprc.org)
#HealthyAtHome Mental Health Tips (who.org)
Free Mental Health Support for People with Chronic Illnesses and Their Caregivers (ghlf.org)

Resources for Parents
Grand Rapids Public Schools Online Learning (grps.org)
125 Things to Do with Kids While Quarantined (parade.com)
Kent District Library Livestream Events (kdl.org)
Kent District Library Digital Content (kdl.org)
Grand Rapids Public Library Digital Content (grpl.org)
Grand Rapids Public Library Temporary E-Library Card (grpl.org)
Grand Rapids Kids Resources (grkids.com)
First Steps Kent Resources for Families (firststepskent.org)

Latino Community Coalition Resources
COVID-19 Resources for Undocumented Communities
West Michigan Hispanic Chamber Latinx Business Owner Toolkit
General COVID-19 Resources
Heart of West Michigan United Way
Access of West Michigan
Greater Grand Rapids Area Mutual Aid Network
West Michigan Center for Arts and Technology
Prevention Network
Grand Rapids Public Schools
Grand Rapids Public Library
Kent District Library

Again, don't hesitate to call, text, or email The SOURCE for any reason during this time.

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Spectrum Industries
The Gluten Free Bar
UFP Technologies
WMCAT
Wolverine Coil Spring
Zeeland Lumber & Supply

Contact Information
Our phone number is:
616.452.5295

Our mailing address is:
1409 Buchanan Ave SW, Grand Rapids, MI 49507

Our office is open 8:00 am to 4:30 pm Monday through Friday, but special arrangements may be made for after-hours appointments to best meet your needs. Please call us at 616.452.5295 for more information or feel free to stop by the office at any time.